



485C Route One South
Suite 400
Iselin, New Jersey 08830
NASDAQ:MSEX

Dear Valued Shareholder:

The Middlesex Water family of companies continues to provide reliable water and wastewater service as the nation works to address the COVID-19 public health emergency. While our crews continue to respond to all water service emergencies and our construction projects for enhanced reliability and resiliency remain on course, in-home service visits remain suspended and our walk-in payment center remains closed until further notice. To support customers financially impacted by COVID-19 we announced the suspension of water shutoffs in mid-March and that policy continues until further notice.

I am pleased to report that on July 23, 2020 your Board of Directors declared a dividend of \$0.25625 per common share on MSEX Common Stock payable on September 1, 2020 to shareholders of record as of August 14, 2020.

For the three months ended June 30, 2020, consolidated operating revenues were \$35.3 million, compared to \$33.4 million for the same period in 2019. Net income for the quarter was \$9.7 million, compared to \$8.1 reported in the same quarter of 2019. Earnings per diluted share for the quarter were \$0.55, compared to \$0.49 for the same period in 2019. The increase in revenues was largely demand driven from residential and other retail water customers in the Middlesex System in New Jersey and from higher water consumption and customer growth in our Delaware systems.

In May, we announced we had been awarded a ten-year contract to operate and maintain the water and wastewater systems of Highland Park, NJ, effective July 1, 2020. In June, our Legal Department was selected to receive a 2020 Professional Excellence Award from the New Jersey Law Journal in the "In-House Impact" category. Lastly, Middlesex Water Company was named a Top New Jersey Workplace by NJ.com. The list of top New Jersey workplaces is based solely on employee feedback gathered through a third-party survey administered by employee engagement technology partner Energage, LLC.

To stay informed about company Securities & Exchange Commission filings, news releases or to receive an end-of-day stock quote, please subscribe to our Investor Email Alerts service, also found on our Investor Relations site at <http://investors.middlesexwater.com>. You may also visit our Facebook and Twitter sites via links directly on our website home page at www.middlesexwater.com.

We invite you to create, review and manage your existing account information on our shareholder services portal of our transfer agent, Broadridge Corporate Solutions (Broadridge) by visiting <http://shareholder.broadridge.com/middlesexwater>. This site contains Forms, Answers to Frequently Asked Questions and other helpful company information. Should you have any questions about your MSEX investment, please contact the Broadridge Call Center at 1-888-211-0641.

On behalf of the Board of Directors, Officers and employees of the Middlesex Water family of companies, we thank you for your continued confidence and support.

Sincerely,

A handwritten signature in black ink that reads "Dennis W. Doll".

Dennis W. Doll
Chairman, President and CEO