NEWS RELEASE



Middlesex Water Company 1500 Ronson Road Iselin, NJ 08830

MIDDLESEX WATER COMPANY REMINDS CUSTOMERS TO PREPARE NOW TO PROTECT PIPES AGAINST FREEZING

ISELIN, NEW JERSEY—**December 19, 2011** - As colder temperatures approach, Middlesex Water Company is reminding customers to take steps now to protect their pipes from freezing. Burst pipes also can occur when frozen water causes a pressure build-up between the ice blockage and the closed faucet. Here are steps customers can take:

- Pipes in unheated areas like attics, crawl spaces, garages and outside walls are particularly vulnerable to extreme cold. Insulate exposed pipes by fitting them with insulation sleeves or wrapping to slow heat transfer.
- Eliminate drafts by sealing off cracks in walls and foundations near water pipes and repairing broken or cracked basement windows and doors.
- Shut off and drain all outside faucets and store away garden hoses for winter.
- For rooms against outside walls, open kitchen and bathroom cabinet doors to allow warmer air to circulate around the plumbing. Be sure to remove harmful chemicals from the reach of children and pets.
- In severe cold, keep a slow trickle of water flowing through faucets connected to pipes that run though an unheated or unprotected space. To conserve water, this measure should only be done when temperatures severely drop for an extended period of time and only under homeowner supervision.
- In the case that a pipe breaks, the water to the house should be shut off
 immediately to prevent water damage. Make sure all family members know
 where the water shut-off valve is and how to operate it in the event of an
 emergency.

For additional information about Middlesex Water Company, please visit the Company's website at $\underline{www.middlesexwater.com}$

Contact: Bernadette M. Sohler, V.P. Corporate Affairs (732) 638-7549 bsohler@middlesexwater.com
Middlesex Water Company 1500 Ronson Road Iselin, New Jersey 08830 www.middlesexwater.com (732) 638-7549

THE MIDDLESEX WATER ENTERPRISE