



NASDAQ: MSEX
Common Dividend Declared

Dear Valued Shareholder:

Middlesex Water Company is pleased to report that your Board of Directors declared a **cash dividend** of \$0.2725, payable on March 1, 2021 to shareholders of record as of February 12, 2021. We are proud of our record of paying cash dividends continually since 1912 and our **48-year history** of consecutive annual dividend increases.

Our Board of Directors has been actively involved in overseeing the Company's response to COVID-19. Management routinely confers with the Board on operational challenges and risks posed by the pandemic. Our focus remains on keeping our employees and customers safe and our service to customers reliable.

Our efforts to address public health protection remain at the forefront of our company's mission as we proceed with our investments in regulated utility infrastructure. In late 2019, we announced the start of construction to convert treatment at our largest plant in New Jersey from sodium hypochlorite to ozone. I am pleased to report that this large project has remained on track and our incredibly talented engineering and construction teams anticipate the new \$72 million plant to go-live in the spring of 2021. This is a stellar achievement given the obstacles of 2020 and another example where improvements will better equip us to continue to provide safe and reliable service and stay ahead of anticipated water quality regulations.

We were pleased to welcome Joshua Bershad, M.D. to our Board of Directors in December 2020. Dr. Bershad will stand for election as a Class III Director at our upcoming Annual Meeting. As a utility whose role is critical in public health protection, we are confident his skills and counsel will prove beneficial and complement our existing Board.

Given the ongoing concerns related to social gathering, and to protect the health and safety of shareholders, we are again planning our Annual Meeting to be held in a virtual format with no physical meeting location. We intend to mail proxy material notices in mid-April, for the upcoming Annual Meeting of Shareholders to be held on May 25, 2021 at 11:00 a.m. These notices will provide information on how to view our Proxy and Annual Report online, voting procedure, how to attend the virtual Annual Meeting and how to submit questions to management.

We invite you to view news releases regarding our financial results or management presentation updates at any time at <https://investors.middlesexwater.com> under News & Events. Please visit the shareholder services portal of our transfer agent, Broadridge Corporate Issuer Solutions (Broadridge) at <https://shareholder.broadridge.com/middlesexwater/> to review and manage your existing account information online. This site contains Forms, Answers to Frequently Asked Questions and other helpful company information. Should you have any questions about your MSEX investment, please contact the Broadridge Call Center at 1-888-211-0641.

On behalf of the Board of Directors, Officers and all Employees of the Middlesex Water family of companies, we wish you continued good health and remind you to take appropriate measures to keep yourself and your families safe. We appreciate and deeply value your continued support and confidence.

Sincerely,

A handwritten signature in black ink that reads 'Dennis W. Doll'.

Dennis W. Doll
Chairman, President & CEO